

Putting **People First**

Transforming Adult Social Care

PSS EX1 - Revision to PSS EX1 Return

Care Services Efficiency Delivery: supporting sustainable transformation

The revision to the PSS EX1 return is in two parts:

- More detailed analysis of some elements of care for some client groups; and
- Development of a new way of collecting data

This overview expands on the first part of this proposal

Background

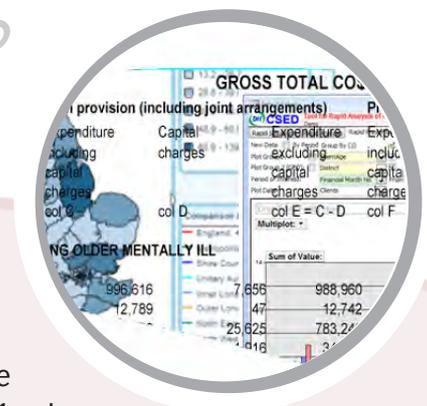
In September 2008 John Bolton, Strategic Finance Director, Department of Health, wrote to Directors of Adult Social Services and Directors of Finance proposing changes to the PSS EX1 (Personal Social Services EXpenditure) returns. This paper summarises the conclusions arising from the extensive face-to-face and written engagement process which followed*.

The issues with the current return

- The data requested does not sufficiently reflect the current shape of the delivery of social care services, e.g. it does not specifically identify spend on supported housing and extra-care housing or on intermediate care/rehabilitation
- Too frequently, the data returned shows considerable variability between authorities within the same year and between years within the same authority
- Aspects of the return receive different treatment by different authorities resulting in arbitrary distortions, e.g. overhead allocation
- The return needs to be adapted to capture the personalisation agenda and the move towards Personal Budgets

The proposal

- Short-term refinements to the existing PSS EX1 return – mainly via the addition of memorandum items to improve the breakdown of the current service categories across client groups
- A medium-term solution which aims to dramatically improve the ease of data compilation for PSS EX1 and, potentially, related returns. It will also hopefully provide councils with a robust set of financial and management information for their own use



Summary of Conclusions

- The proposed changes to the existing return, with a few modifications, are to be introduced into the 2008/09 return for completion by councils on an optional basis (see overleaf)
- It is intended that the updated return be used by all councils for 2009/10 (recognising an increased use of activity prorating)
- Overheads to be separately identified
- Continued support for the 'medium-term' solution

New Service User Groups

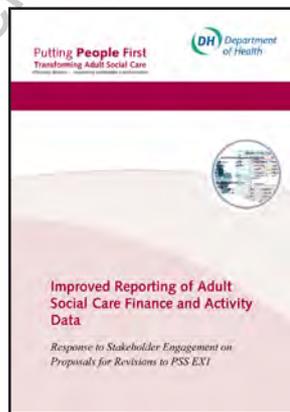
- **Older people** with **mental health** needs and **learning disabilities** to be separately identified.
- **Carers** to be added as a service user group

New Service Sub-Categories

- **Nursing and Residential Care Homes** to be split into **Rehabilitation/Intermediate Care**, **Respite Care**, **Short Term Care** and, by implication, **Long Term Care**
- **Supported and Other Accommodation** to be sub-divided into **Adult Placement**, **Supported Living**, **Community Support Services**, **Extra Care Housing** and, by implication, **Other**
- **Actual Direct Payments** paid to service users to be identified separately from the overall expenditure on **Direct Payments**
- **Home Care** to separately identify **Rehabilitation/Re-enablement/Intermediate home care**, **Extra care housing services** and **Live-in home care**
- **Employment related day services** to be a separate sub-element under **Day Care**
- **Telecare**, **Prescriptions** and **Equipment store costs** to form sub-headings under **Equipment and Adaptations**

Improved Reporting of Adult Social Care Finance and Activity Data

Full reports covering the proposals and conclusions are available on the CSED, CIPFA IPF and NHS Information Centre web-sites.



Support Services and Overheads

- Extra memorandum columns (for internal and external provision) to be introduced for each existing service line
- Additional analysis of these costs to summarise expenditure on:
 - **Client support** (*sub-divided further into welfare benefits, advocacy and advisory services*);
 - **Operations support** (*sub-divided further into performance management, planning, financial assessment of clients, contract management, brokerage*);
 - **Information Technology**;
 - **Finance**;
 - **Training**;
 - **Premises and property costs**
 - **Transport**; and
 - **All other SSMSS expenditure**

Response to feed-back themes

- Definitions will be updated and checked with the PSS EX1 working party in early 2009
- This activity, in conjunction with the related initiative to automate the PSS EX1 collation process, will contribute towards achieving a single dataset for all returns. It is hoped that these initiatives will significantly reduce the burden on councils
- The medium term solution should improve the ability to identify Personal Budget holders. This will also evolve to handle outcomes as these become standardised
- It is hoped that greater transparency will address issues around comparability

Key Contact:

Anthony Harris

NHS Information Centre

tel: 0113 254 7124

email: PSSEX1@ic.nhs.uk

Key CSED Contact: **Mike Charnley-Fisher**

mike.chnley-fisher@dh.gsi.gov.uk (07710 381694)

For more information, visit CSED at www.dhcarenetworks.org.uk/csed